

BUTTERFLY FOUNDATION CHARTER OF CHILDREN'S RIGHTS

Our promises to you

In addition to the rights set out in Butterfly Foundation's *Charter of Rights*, as a child or young person accessing our services and education programs, this Charter sets out our commitments to you, to create a safer environment for you.

RESPECT

- We will treat you with dignity and respect, no matter who you are, or what your story is.
- We will acknowledge and respond to your feelings, needs and preferences in a thoughtful and respectful way.

INFORM

- We will tell you about support and treatment options and make sure you have control over decisions that impact you.
- We will give you all the information you need to make informed choices about your support, treatment and recovery.

GIVE YOU A VOICE

- We will listen to you with compassion, and without judgement.
- We will help you access an advocate, or someone else of your choice, to support you or speak on your behalf when you work with us.
- We will include you in your service delivery, so your support, treatment and recovery are based on your specific needs and goals.

HELP

- We will provide you with support and services that have been designed with children and young people and that help you with your specific needs and goals.
- We will support you to involve your family, friends, or others in your support, treatment, and recovery, where it is safe and appropriate, and in a way that helps you feel comfortable.

TRUST

- We will treat everything you tell us confidentially, unless we are concerned that someone could be harmed.
- We will support you to make choices that may have difficult consequences, if you feel they are the right choices for you.
- We will support you to take control over your treatment and recovery, and encourage your independence and self-reliance.

SAFETY

- We will provide you with high-quality and evidence-based services, delivered in a safe way by experienced people.
- We will ask you for your ideas and feedback, so that we can keep getting better at what we do, and make our services safer for you.

Document Control

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